

# Resume Example 1

## LIAM TUCKER

167 Ridge Circle  
Haddonfield, NJ 08033  
tuckerli978@students.rowan.edu  
856-417-9649

### EDUCATION & CERTIFICATION

#### Masters of Arts, Social Work

Rowan University, Glassboro, NJ  
Licensed Social Worker (LSW) Certification, State of New Jersey  
Certified Alcohol and Drug Counselor (CADC) State of New Jersey

Anticipated May 2026  
Current GPA: 3.71  
Anticipated May 2026  
Anticipated May 2026

#### Bachelor of Science, Biology

Minor, International Studies  
Rutgers University, Camden, NJ

Conferred December 2020  
Cumulative GPA: 3.78

Youth Mental Health First Aid Certification, USA Mental Health First Aid

November 2024

### PROFESSIONAL EXPERIENCE

#### Social Worker Intern

The Family Success Center, Clayton, NJ

September 2024 - Present

- Conducted individual and group counseling sessions aimed at fostering students' academic, personal, and social development, while ensuring meticulous documentation of client interactions and progress.
- Collaborated with multidisciplinary teams, including parents, educators, and administrators, to design and implement targeted interventions, and facilitated external referrals to ensure access to appropriate support services for students and families.
- Established and facilitated a Gay-Straight Alliance club to promote inclusivity, and developed and delivered professional development workshops for educators and parents to enhance community engagement and support student well-being.

#### Substance Abuse Counselor Intern

Hendricks House Group, Millville, NJ

September 2024 - December 2024

- Facilitated three support groups per week for patients and families to address grief, coping strategies, and lifestyle adjustments related to medical conditions.
- Provided crisis intervention and emotional support to patients and families facing medical challenges, including terminal illnesses, trauma, and chronic conditions all while connecting patients to community resources ensuring continuity of care post-discharge.
- Advocated for patients' rights and needs during care planning meetings, ensuring a patient-centered approach to healthcare while collaborating with multidisciplinary healthcare teams including doctors, nurses, and case managers, to coordinate patient care and develop personalized discharge plans.

#### Veterinary Technician Assistant

Animal Welfare Association, Voorhees, NJ

January 2015 - September 2024

- Assisted veterinarians in providing medical care to animals, including administering medications, drawing blood, and monitoring vitals, while ensuring accurate documentation of patient information.

# Resume Example 2

## EASTON RIVERS

872 Timber Creek Road, West Deptford, NJ 08061  
riverse43@students.rowan.edu, 856-775-3252

### SUMMARY OF QUALIFICATIONS

- Language Proficiencies: Fluent speaker, reader, and translator of the Spanish language.
- Over two years of transferable case management experience that entails overseeing a caseload of clients, and providing referrals based on clients underlying needs.
- Skilled in advocating for vulnerable populations, connecting clients to critical resources, and fostering resilience through evidence-based practices and compassionate care.

### EDUCATION & CERTIFICATION

#### Master of Arts, Social Work

Rowan University, Glassboro, NJ

Licensed Social Worker (LSW) Certification, State of New Jersey

Anticipated May 2025

Current GPA: 3.54

Anticipated May 2026

#### Bachelor of Arts, Sociology

#### Minor, Psychology

Rowan University, Glassboro, NJ

Conferred May 2018

Cumulative GPA: 3.71

### PROFESSIONAL EXPERIENCE

#### Case Manager

Fox Chase Wellness Center, Philadelphia, PA

June 2023 - Present

- Conducted 50+ client assessments to develop personalized care plans, aligning services with clients' unique circumstances, goals, and cultural needs, ensuring a holistic approach to well-being.
- Monitored and evaluated client progress through bi-weekly check-ins and multidisciplinary team collaboration, regularly updating care plans to reflect evolving needs and successfully achieving measurable client goals in areas such as consistent employment.
- Advocated for client rights and access to vital services, including navigating complex systems, like Medicaid applications and subsidized housing programs, to secure key resources and promote long-term stability.
- Facilitated workshops and support groups on topics such as stress management, job readiness, and housing navigation, empowering clients with skills and knowledge to enhance self-sufficiency.

#### Clinical Social Work Intern

Philadelphia Mental Health Center, Philadelphia, PA

June 2024 - May 2025

- Performed 30+ comprehensive psychosocial assessments and developed individualized treatment plans utilizing evidence-based modalities like CBT and DBT to address mental health conditions such as anxiety, depression, and PTSD.
- Provided over 200 hours of one-on-one therapy, co-facilitated 15+ support groups, and delivered crisis intervention and safety planning for clients navigating grief, trauma, and substance use recovery.
- Collaborated with a multidisciplinary team of psychiatrists, case managers, and social workers to coordinate care, manage medications, and facilitate 50+ client referrals to specialized services, ensuring effective support.
- Maintained detailed, HIPAA-compliant documentation for 25+ active cases, ensuring accuracy in progress tracking, treatment adjustments, and compliance with ethical and legal standards.

**Social Work Intern**

September 2023 - May 2024

Family &amp; Community Services, Sewell, NJ

- Assisted over 40 individuals and families by conducting needs assessments and facilitating access to critical resources, including housing, food assistance, and healthcare services, improving access for 90% of clients.
- Coordinated and facilitated 10+ workshops on financial literacy, parenting skills, and conflict resolution, positively impacting the skills and knowledge of 100+ community members.
- Advocated for clients during meetings with landlords, schools, and government agencies, helping secure benefits and services that improved clients' overall quality of life.
- Supported outreach initiatives by organizing 5+ community events, documenting case progress, and strengthening referral networks, contributing to improved grant proposals and program funding success.

**Customer Service Representative**

May 2019 - August 2023

Willow Financial Services, Deptford, NJ

- Assisted over 200 clients with account management, providing empathetic support during financial crises, which resulted in a 15% increase in client satisfaction ratings.
- Resolved client inquiries and concerns promptly, achieving a 98% customer satisfaction rate and improving retention through effective problem-solving and communication.
- Utilized conflict resolution skills to de-escalate client concerns, resolving 95% of complaints without further escalation. Team Lead.

**Team Lead**

August 2017 - May 2019

Retail &amp; Logistics Co., Turnersville, NJ

- Managed a team of 10+ employees, providing performance feedback, training, and leadership to improve team collaboration and productivity.
- Streamlined store operations by implementing new organizational practices that improved efficiency by 20%, reducing turnaround time and inventory discrepancies.
- Developed strong interpersonal and communication skills by leading staff meetings and maintaining positive relationships with customers, contributing to a 25% increase in customer satisfaction.

**VOLUNTEER EXPERIENCE****Crisis Hotline Volunteer**

May 2024 - September 2024

Department of Human Services, NJ

- Provided emotional support to over 100 individuals in crisis, offering referrals and guidance to appropriate resources, ensuring timely intervention and safety for clients.
- Developed and implemented crisis intervention strategies, de-escalating high-stress situations and providing immediate emotional support to clients in need.
- Collaborated with multidisciplinary teams, including social workers, medical professionals, and law enforcement, to coordinate care plans and ensure comprehensive support for individuals in crisis.

**Community Outreach Volunteer**

May 2022 - September 2022

Gloucester Counter Outreach Team, Gloucester County, NJ

- Organized and facilitated over 4 workshops on mental health awareness and social services for underserved populations, improving awareness and access to services for 150+ community members.

**PROFESSIONAL DEVELOPMENT**

Trauma Recovery for Children &amp; Adolescents Seminar, PESI

October 2024